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Mobile Data

General Requirements:

- Android (OS version 6 or higher) devices

Document Imaging

General Requirements:

- Scanning devices using direct TWAIN drivers which are available for download.
- Virtual TWAIN / emulated scanner drivers are not supported.

Known Compatible Models:

- Fujitsu 6130
- Fujitsu 7160
- Visioneer Patriot D40
- Brother MFC 7440
- Sharp MX-M363N
- Sharp MX-M503
- Sharp MX-M450
- Toshiba E-Studio 506

Direct vs Virtual Twain

- Direct TWAIN is when a TWAIN driver is installed on a Windows PC and talks directly to a scanner.
- Virtual TWAIN is when a network based scanner uses a remote directory store images and emulates a TWAIN connection between that directory and the Windows PC. 3rd party tools are used to accomplish this and are widely incompatible with CFM Document Imaging.

Confirm Hardware Compatibility:

Fujitsu, Brother, Sharp, Toshiba and other manufactures have devices which are incompatible with the CFM Document Imaging system. Please coordinate testing the Document Imaging software with any device which is not listed above before purchasing hardware.

Driver Installation and Setup:

Crown Data Systems will assist with the TWAIN driver setup for the first PC on which Document Manager will be installed. Customers are responsible for setting up TWAIN drivers on subsequent PCs. Crown Data Systems can assist with installing the Document Manager application on additional PCs or provide training on the installation process.

Document Imaging Barcode Printing

General Requirements:

- Direct Image or Thermal Transfer printers which are able to utilize labels with 2.25" width

Known Compatible Models:

- Zebra LP2824
- Zebra GK420D

Lot Label Printing

General Requirements:

- Direct Image or Thermal Transfer printers which are able to utilize labels with 4" width.

Known Compatible Models

- Zebra ZM400
- Zebra LP2844
- Zebra ZP450
- Zebra GK420D

Label printer driver Installation and Setup:

Crown Data Systems will assist with the driver setup and configuration on the first PC and device on which label printing will be performed. Customers are responsible for setup and configuration of subsequent PCs.

Customers are responsible for installing printer drivers on terminal servers, Citrix servers or other remote access platforms. Customers are responsible for maintaining and updating driver versions.