



Mobile Data

General Requirements:

- Android (OS version 6 or higher) devices

Known Incompatible Phone Models:

- LG v20 and similar variants

Recommended Tablet Models

- Samsung Galaxy Tab A
- Samsung Galaxy Tab S
- ASUS Zen Series

Known incompatible Tablet Models

- Carrier branded, generic tablets (Verizon Ellipsis, Sprint Slate)

Document Imaging

General Requirements:

- Direct (USB) connected scanner from the Known Compatible Model list
 - Some Network connected scanners noted below may also function, though direct USB is highly recommended.

Known Compatible Models:

- Fujitsu 6130
- Fujitsu 7160
- Visioneer Patriot D40

Crown Document Imaging software may also function with the network scanners listed below. While these models have successfully worked with the software, they can require extensive configuration by the customer's IT department and may not perform as well as direct USB scanners. If a customer experiences issues with a network connected scanner, Crown will recommend the purchase of a USB connected scanner from the Known Compatible Model list.

- Brother MFC 7440
- Sharp MX-M363N
- Sharp MX-M503
- Sharp MX-M450
- Toshiba E-Studio 506

Confirm Hardware Compatibility:

Please coordinate testing the Document Imaging software with any device which is not listed above before purchasing hardware.

Crown Dock Manager

Known Compatible Models:

- Samsung Galaxy Tab A
- Samsung Galaxy Tab E
- Samsung Galaxy Tab S

Known Incompatible Models

- Carrier branded, generic tablets (Verizon Ellipsis, Sprint Slate)

Known Incompatible Models

w Compatible Barcode Scanners

- Motorola CS3070, can read a Crown barcode label from about 3 feet away

- Zebra LI3678-SR, can read a Crown barcode label from about 3 feet away
- Zebra DS3678-ER, can read a Crown barcode label from 12-15 feet away
- Netum NT-1228BC
- TaoTronics TT-BS030

Document Imaging Barcode Printing

General Requirements:

- Direct Image or Thermal Transfer printers which are able to utilize labels with 2.25" width

Known Compatible Models:

- Zebra LP2824
- Zebra GK420D

Lot Label Printing

General Requirements:

- Direct Image or Thermal Transfer printers which are able to utilize labels with 4" width.

Known Compatible Models

- Zebra ZM400
- Zebra LP2844
- Zebra ZP450
- Zebra GK420D

Label printer driver Installation and Setup:

Crown Data Systems will assist with the driver setup and configuration on the first PC and device on which label printing will be performed. Customers are responsible for setup and configuration of subsequent PCs.

Customers are responsible for installing printer drivers on terminal servers, Citrix servers or other remote access platforms. Customers are responsible for maintaining and updating driver versions.

For further support, please use the contact form:

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